Speaker 1 I can't really imagine what people used to do without it. It's no wonder there were more accidents then. Flight technology is improving all the time and makes take-off and landing much easier than it used to be. It measures distances incredibly well. Plus, we can just set things to automatic for much of the journey.

Speaker 2 To be honest, I've started hating technology. There's a lot of bureaucracy connected to the job nowadays. We have to write reports on every patient we see, detailing all the symptoms, any prescriptions we write for them, that kind of thing. And then, of course, I can get called into work at almost any hour of the day or night. I've come to hate the sound of my pager.

Speaker 3 I used to work in advertising, but started here a few years ago. I enjoy the work, but it's actually quite difficult to keep things simple and to make sure everyone can understand. I know a lot of people who read my handbooks won't be computer experts or anything, so I try not to use too much specialized language like URL or RTF and so on. I keep it all in plain English so that when people need to look things up, they don't end up confused.

Speaker 4 OK, folks, so what you all need to do next is to scan the images in like this, OK? You just place your sheets of paper on the scanner – like this – and then click here. See? There you go. Now, we need to convert these files here into a different format before we can use them on the site we're building. Let's look at how to do that next, shall we? Oh no, we're almost out of time. That'll have to wait till next week's class, then, OK?

Speaker 5 I used to be an engineer, but I was made redundant a few years ago and started working for myself. I set up my own company, selling hi-tech equipment to airlines, and to begin with, I really struggled, but the Internet has made everything so much easier. I can stay in touch with my clients much more easily and deal with problems the minute they happen. It's fantastic.