

**LISTENING**

**Time: 10 minutes**

**Task 1**

*You will hear a museum tour guide talking to a group of visitors.  
Complete the information. Use one word in each space.*

**THE MUSEUM OF FILM**

**FACTS**

The Museum of Film was 1\_\_\_\_\_ in 1989 by Prince Leo.

All the work in the museum is done by 2\_\_\_\_\_

The museum is funded by the 3\_\_\_\_\_

and donations from the public.

Anna Lake's film *Open Door* was made when she was a 4\_\_\_\_\_ in  
Residence here.

TODAY 11 a.m: Talk by Jim Bennett:

The way I 5\_\_\_\_\_ it.

**WAX MODEL COLLECTION**

Have your 6\_\_\_\_\_ taken with your  
favourite 'star'!

**BE A DIRECTOR IN THE STUDIO FOR FIVE MINUTES!**

All the mini films will be 7\_\_\_\_\_ on  
the screen in the cafe.

Your 'mini' film 8\_\_\_\_\_ be chosen to  
be included in the People's Film Project.

**NEW! THE REAL THING COLLECTION**

See 9\_\_\_\_\_ and accessories which  
were used in famous films.

NOTE: Cinema 21 will be closed from 10 a.m. until 12 p.m. today while a new  
10\_\_\_\_\_ is installed.

**TRANSFER YOUR ANSWERS TO THE ANSWER SHEET!**

**READING**  
**Time: 30 minutes**  
**Task 1**

*You are going to read an article about an English woman called Ellen MacArthur, the fastest and youngest person to sail around the world in a single-handed sailing race. Choose the most suitable heading A-H for each part (11-17) of the article. There is one extra heading which you do not need to use.*

- |   |                                 |                                    |
|---|---------------------------------|------------------------------------|
| A Unbelievable hardships and difficulties | C Success for someone so young  | F Unknown sailor beats competition |
| B Disapproval of reporting style          | D Braver than a man             | G She's so tiny!                   |
|   | E Ellen MacArthur makes no fuss | H Huge welcome home                |

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Ellen MacArthur became front page news when, in 2001, she came second in the Vendee Globe round-the-world yacht race. Up until that point most people had never heard of her, even though at one stage during the race it had looked as if she might win.

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The Vendee is the toughest race in the sailing world; others have died trying to complete the 26,000-mile course around Antarctica, but Ellen MacArthur spent three months at sea on her own and succeeded at the age of twenty-four where many others, far older and more experienced, had failed.

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She sailed alone in a yacht which would usually require an 11-strong crew. She changed sails twice her weight many times a day; she climbed 30 metre-high poles to carry out repairs to the sails in storm force winds; she lived on

dried food and slept for no more than 10 minutes at a time; she escaped icebergs and stared death in the face more than once.

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As her damaged yacht limped back to civilisation, thousands of people gathered on the shore to cheer her on. Her parents were flown out in a helicopter when she was 120 miles from the finishing line and were able to wave to their daughter before greeting her in an emotional reunion once she had arrived on dry land.

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It was an extraordinary adventure story, but what made it all the more interesting for the media was the fact that the hero was a woman – and a small woman at that! Some newspapers presented her as ‘brave little Ellen’ and referred to her by her first name as if she were a child. Indeed, in many newspapers she was called a ‘girl’, and the reports described how she cried when she finally stepped off her yacht.

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Ellen MacArthur has been recognised as the best oceangoing sailor that Britain has ever produced, so this kind of reporting seems particularly insulting and depressing. It is hard to imagine that a man who had achieved the same success would be referred to as a ‘sweet little thing or ‘Little Fairy of the Oceans’.

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Ellen MacArthur’s courage and determination were amazing but she herself has remained modest about her achievement. For her it was all in a day’s work. In 1995 she had been judged Young Sailor of the Year and in 1998 Yachtsman of the Year, so taking on the Vendee Globe was the next natural step in her sailing career.

## Task 2

*You are going to read an article about people's complaints about their holidays and the ways to deal with them.*

### HAVING A LOVELY TIME?

**A chance to relax and leave your worries behind? For some, holidays are nothing but trouble as the results of one survey showed.**

When you think about it, it's amazing that anyone gets away with a carefree holiday. It seems there is limitless potential for things to go wrong, from flight delays and lost luggage to poor accommodation.

A recent questionnaire showed that a third of people who replied had a complaint about their holiday last year. And when these unhappy holiday-makers discussed the problem with their tour company nearly half said it involved time and effort on their part to resolve things.

When asked exactly what the reasons were for their dissatisfaction top of the list was flight delays and 20 per cent of holiday-makers to Europe said they had to wait up to an hour.

More worrying is the fact that almost a third of holiday-makers who had complained said it was about the apartment or hotel room they had been allocated. There is an enormous variety of holiday accommodation and we recommend that consumers look for places that have been inspected by the Tourist Boards; this way they can have the confidence that they will get the type of accommodation they are looking for. It seems that tour companies now offer more honest accurate brochures though. Eighty-five per cent of holiday -makers who responded to our questionnaire said the description offered by the company matched the place they visited and the facilities provided.

This is good news for the industry and for holiday-makers. A holiday is a major purchase – yet it's one we can't try before we pay. All we have to go on is the brochure and it's a credit to tour operators that they now contain more detail.

### OUR ADVICE

**DO** be realistic. No one should be palmed off with a poor standard of service, food or accommodation even if you paid a rock-bottom price for a last-minute break. However, be reasonable – you won't get a room with the best view in town if you've paid a budget price.

**DO** complain to the right person. Moaning to the waiter about a week's worth of appalling food, then writing an indignant letter when you get back home won't have the same impact as airing your grievances at the time.

**DO** get evidence for a serious problem such as having a building site instead of the promised swimming pool below your window. Take a photo to back up your case.

**DON'T** write and complain for the sake of it. Letters can be powerful as long as they're about something you have a good reason to complain about.

**DON'T** lose your temper. Easier said than done, but you're more likely to get results if you state your case firmly, explain why you think there's a problem then suggest a reasonable solution.

**Read the statements (18-25) below. In boxes 18-25 on your answer sheet write**

<b>T</b>	<b>(TRUE)</b>	<i>if the statement is true</i>
<b>F</b>	<b>(FALSE)</b>	<i>if the statement is false</i>
<b>NG</b>	<b>(NOT GIVEN)</b>	<i>if the information is not given in the passage</i>

18. Solving problems can be hard work for the holiday-maker.
19. The most common problem for holiday-makers is crowded airports.
20. Overall, holiday accommodation poses few problems.
21. Tour companies provide a satisfactory level of information to holiday-makers.
22. A low-cost holiday should still offer some high-quality services.
23. Hotel staff can advise you on who you should complain to.
24. Photographs may help to support an argument about a holiday problem.
25. If you are not good at writing letters, find someone to help you.

**TRANSFER YOUR ANSWERS TO THE ANSWER SHEET!**

**USE OF ENGLISH**  
**Time: 20 minutes**  
**Task 1**

**Read the text and think of the word which best fits each gap. Use only ONE WORD in each gap. The first one has been done as an example (0) for you.**

**Ads Everywhere!**

Advertising has become a part 0)..... of..... everyday culture. People are exposed 26)..... hundreds of adverts every day whenever they switch 27).....the TV or radio or open a newspaper or magazine. This means that we know all 28)..... the tricks that advertisers use to sell us their products and so they need to work harder 29)..... ever to keep us interested. The latest trend designed to do this is known 30)..... ambient advertising. This is the practice of putting ads in unusual places to make the product stick 31)..... people's minds. Ambient ads started out on the sides of taxis and the backs of bus tickets but even these 32)..... now become commonplace. One recent award-winning campaign advertised a modern art agency 33)..... putting stickers on everyday objects 34)..... as lamp-posts and paving stones, describing them as 35)..... they were works of art.

**Task 2**

**Pick up from the list a suitable word for each gap. There are some extra words you don't need to use.**

jacket feet shoes night trousers nose glove  
mind shirt trouble name hat nerve tail

36. I love your new dress, it's such a beautiful colour and it **fits you like a** .....
37. Elaine doesn't want anybody to know about her new job yet, so **keep it under your**.....
38. She's so bossy. I think it's obvious who **wears the**..... in her family.

839. I wouldn't want **to be in Mike's** ..... when his boss finds out he wasn't really sick last week.
40. If the deal goes wrong, he's going to **lose his** .....
41. I'd better go and talk to her now before I **lose my** .....
42. Technology is the ..... **of the game** these days, isn't it?
43. These kids seem to have **a nose for** ..... . They're always getting into mischief.
44. She went to complain to the neighbours because recently they have been playing really loud music **day and** .....
45. It took us hours to get home, the traffic was **nose to** .....

**TRANSFER YOUR ANSWERS TO THE ANSWER SHEET!**

## **WRITING**

**Time: 30 min**

***This is a part of a letter you have received from your British friend,  
Michael:***

Last month I went with my father to see a football match in Manchester – it was amazing! I know in summer some of the games of the World Football Championship were held in your town. Tell me more about that. Did you have a chance to attend any games?

***Write a letter answering your friend's questions.***

***Do not forget to:***

- greet your friend*
- ask him questions about the event*
- tell him about the Football Championship in your town*
- say if you attended any of the matches or not*
- tell him about your impressions*
- remember the rules of letter writing*

***You should write about 100–120 words!***