Listening (Script)

You will hear a man who runs a recruitment agency talking to a young woman looking for a job. First you have some time to look at questions 1 to 6.

[Pause the recording for 30 seconds.]

You will see that there is an example that has been done for you. On this occasion only, the conversation relating to this will be played first.

Clive: Hello, Edwina, is it? Have a seat.

Edwina: Yes, Edwina. Thanks. I'm looking for a job as a nanny. I like working with children. I talked to you yesterday?

Clive: Oh, yes. Well, we covered most of the ground on the phone yesterday. I've got a form I need to complete for my records. So, (Example) <u>you're Edwina Riley</u>, and how should we contact you?

The woman's name is Edwina Riley, so 'Riley' has been written in the space. Now we shall begin. Listen carefully and answer questions I to 6.

[repeat]

Edwina: By email. I check it regularly.

Clive: What's the address?

Edwina: (1) It's Edwina like my name then R-I, the first two letters of my surname. at worldnet

dot com.

Clive: E-D-W-I-N-A-R-I at worldnet dot com?

Edwina: Yes.

Clive: Good. And you're from Australia? Edwina: (2) Actually. I'm a New Zealander.

Clive: Oh, I'm sorry. I bet it's really irritating being told you're an Australian. Like Canadians being asked what part of the States they're from.

Edwina: I'm used to it. It happens to us all the time.

Clive: And now, you said on the phone that you could bring me some references? One from someone who's known you in a professional capacity and one personal one?

Edwina: Ah, yeah. Here's one from (3) <u>John Keen, who was the manager at the play centre in Wellington where I worked</u> for three years after I left school. It's got all his contact details on.

Clive: Thank you. So this was your last employer?

Edwina: Yes, apart from a bit of waitressing recently, but that was just temporary. I'm sure John will answer any questions if you contact him.

Clive: We do run checks, yes. And a personal reference?

Edwina: Ah, you can contact the friend of my mother's I'm staying with here in London: (4) <u>Eileen Dorsini</u>. She's a professor. She's known me all my life because she used to be our neighbour back home when she was a primary school teacher there. Now she's working here at the Institute of Education.

Clive: Oh good!

Edwina: I've got her contact details here for you.

Clive: Thanks. I think I have some jobs to suit you. Oh, do you have any practical qualifications, by the way? Life-saving, music, anything?

Edwina: Um, (5) I've got an up-to-date first aid certificate. I did a course when I was working.

Clive: That's good. First aid. Anything else?

Edwina: Well, I've got a driving licence; as I told you on the phone. But that's not special, you said, almost everyone needs that really. (6) <u>I've got a sailing qualification, it's a certificate of competence.</u>

Clive: So you're a yachtswoman?

Edwina: I love sailing.

Clive: Well, I'll note you have a certificate. Hmm.

Before you hear the rest of the conversation, you have some time to look at questions 7 to 10.

[Pause the recording for 30 seconds.]

Now listen and answer questions 7 to 10

Clive: Now, as I mentioned yesterday, there are three families and the job description is much the same for all of them, as I explained. There are a few other things you need to know. Anyway, the first family's here in London.

Edwina: Yes, I did make a few notes. London, er, that's the Bentons? With two children?

Clive: Yes. That's right, a girl of three and her brother who's eight. The little boy has a quite serious food allergy. Did you learn about things like that on your course?

Edwina: Oh, well, I know what to do if someone has an allergic reaction.

Clive: Good, but (7) what they mainly want is someone with an interest in sport, as that's the kind of family they are.

Edwina: Oh that's OK. I'll enjoy that.

Clive: Good. Now the next people are in the country, near Oxford.

Edwina: Oh yeah, the Grangers?

Clive: So, (8) they have twin boys of five, who are a bit of a handful, I suspect, but it's a lovely place, quite a grand house, and the family is extremely welcoming. They keep horses. Do you ride?

Edwina: I did when I was younger. I like animals generally.

Clive: Well, 'animal-lover' was their special request, so you'd be fine there the last family ...

Edwina: Yes?

Clive: I don't think I told you (9) they live in Scotland.

Edwina: Really? What's their name?

Clive: Campbell.

Edwina: Oh, yes. And they have four girls under ten?

Clive: That's it. They have a lovely city flat, and they own a small island.

Edwina: Wow!

Clive: Actually, you might get on with them very well. (10) <u>They particularly wanted someone</u> who would be prepared to cook when they go camping on the island.

Edwina: Camping would really suit me and I'm used to taking my turn doing the food. But it is a long way from London.

Clive: Mm. Yeah, well, you can think about it. Um, then as soon as I've checked your references, we can arrange for you to talk to all of the families.

Edwina: Right. Thanks very much!

Clive: Thank you! I'll email you as soon as I can.

That is the end